

AP 15/27  
7.2-111

25<sup>th</sup> May 2015

Chloë Shannon,  
Senior Workplace Relations Advisor,  
Workplace Relations & Policy,  
Human Resources,  
Australia Post,  
Level 15, 111 Bourke Street,  
MELBOURNE, VIC. 3000

Email: [Chloe.Shannon@auspost.com.au](mailto:Chloe.Shannon@auspost.com.au)

Dear Chloë,

**Re: OUTSOURCING END USER COMPUTING SERVICES AND JOBS**

We are disappointed that you failed to give any serious justification for outsourcing nor any detailed costing in your letter of 29<sup>th</sup> April, following the Fair Work Conference on 27<sup>th</sup> April 2015.

Notwithstanding this we provided you with viable alternatives documented in our CWU working party proposal on 14<sup>th</sup> May, which you have treated superficially.

We note that you didn't even bother to seek a meeting with us to explore our proposals further.

In fact, your approach to consultation has not provided the union and its members with a genuine opportunity to influence the decision to outsource End User Computing (EUC) services and jobs.

It is clear that you have no real understanding of the work undertaken in EUC services nor what you are outsourcing.

We are therefore requesting an opportunity to make a presentation to the Australia Post Board on our alternative proposal. In our view, it is important that the Board is made aware that outsourcing EUC services will only jeopardise critical systems, damage the brand and result in waste.

Yours faithfully,



Carol Gee,  
SENIOR DIVISIONAL INDUSTRIAL OFFICER.

CG:lc.

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